| | Control Union Certifications Germany GmbH | Verfahrenshandbuch nach ISO/IEC 17065:2012 | A12.2.1 Cookie policy |
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COOKIE-NOTICE

A cookie is a small file of letters and numbers that is stored on your browser or the hard drive of any internet enabled device – such as your computer, smartphone or tablet – when you visit a website.

Control Union uses cookies to distinguish you from other users of our website(s). This helps us to provide you with a good experience when you browse our website and also allows us to improve our website.

We can use the following cookies:

- First Party Cookies. Are placed by Peterson & Control Union only and will make sure that our website function properly and that your preferences are remembered.
- Third Party Cookies. Are placed on our website by third parties with another domain name (not being Control Union) and will serve to improve and personalize your experience on our website.

First Party Cookies and Third Party Cookies are divided in the following type of cookies:

- Analytical cookies. They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.
- Functionality cookies. These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region) and protect your data. These cookies are essential for the proper functioning of this website, therefore these cookies are required for the operation of our website.
- Marketing/Tracking cookies. These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site.

To turn off and/or delete cookies for your browser you need to follow these instructions:

Internet Explorer

To prevent new cookies from being installed and delete existing cookies:

http://windows.microsoft.com/en-GB/internet-explorer/delete-manage-cookies

Firefox

To prevent new cookies from being installed:

https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences 2

To delete existing cookies:

https://support.mozilla.org/en-US/kb/delete-cookies-remove-info-websites-stored

Google Chrome

To prevent new cookies from being installed and delete existing cookies:

https://support.google.com/chrome/answer/95647?hl=en

Safari

To prevent new cookies from being installed and delete existing cookies:

http://help.apple.com/safari/mac/8.0/#/sfri11471

Microsoft Edge

To prevent new cookies from being installed and delete existing cookies:

https://privacy.microsoft.com/en-GB/windows-10-microsoft-edge-and-privacy 3

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You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

| Туре | Name | Purpose | Retention period |
|--------------------------------------|-----------------|--|------------------|
| Functional Cookie First Party Cookie | XSRF-TOKEN | Used to help with site security in preventing Cross-Site Request Forgery attacks. | End of session |
| Functional Cookie First Party Cookie | Laravel.session | This cookie is used for tracking your visit to our website. It tracks user data, such as log-in credentials. | End of session |
| Analytical Cookie Third Party Cookie | _ga | This cookie is set by Google Analytics. We use Google Analytics to analyse the behaviour of you as a visitor of our website. Based on these analyses we can continue to improve our website. The details are explained on: https://developers.google.com/an alytics/devguides/collection/analyt icsjs/cookie-usage | 2 years |
| Analytical Cookie Third Party Cookie | _gid | This cookie is set by Google Analytics. We use Google Analytics to analyse the behaviour of you as a visitor of our website. Based on these analyses we can continue to improve our website. The details are explained on: https://developers.google.com/an alytics/devguides/collection/analyt icsjs/cookie-usage | 1 day |